

## HIGH HOLY DAYS FREQUENTLY ASKED QUESTIONS

We look forward to welcoming you back to Beth Tzedec for High Holy Days 5783. We have created a detailed list of FAQs to help you plan for Rosh Hashanah and Yom Kippur, whether you attend in person or via livestream.

### 1. Will there be in-person services this year?

We are very pleased to be hosting multiple in-person services this year including:

- a. Sanctuary Service
- b. Family Service (Hendeles Chapel)
- c. Mezzanine Service
- d. Short & Sweet Service (Outdoor Tent)

We also have special offerings including a meditation program with Artist-in-Residence Aviva Chernick; youth activities, babysitting and a return to our Hot Topics to name a few.

### 2. How can I find out more information about the High Holy Days?

Please visit our homepage ([www.beth-tzedec.org](http://www.beth-tzedec.org)) to access our comprehensive High Holy Days Program Guide. Note that we will continue to update COVID protocols if needed (See # 8).

### 3. What is the High Holy Days schedule? When do the doors open

- Please refer to the detailed service schedule in Appendix A. Click [HERE](#) if you are reading this online.
- Shul Opens: Rosh Hashanah – 8:15 am; Kol Nidrei – 5:40 pm; Yom Kippur – 8:15 am

### 4. If I wish to participate remotely, will the livestream still be available?

Yes. We will be livestreaming the following High Holy Day services, as outlined in the detailed schedule included in Appendix A:

- a) Sanctuary Services
- b) Short & Sweet Services (Outdoor Tent)

#### **What is the link for the livestream services?**

High Holy Days services are available at Beth Tzedec TV: <https://www.bethtzedec.tv> and can also be accessed from our Home Page (<https://www.beth-tzedec.org>).

#### **Do I need a password to watch the livestream?**

A password is not required to participate via livestream this year.

#### **How does my annual contribution help support our broadcast & livestream initiatives?**

Beth Tzedec relies on our members' annual contribution in order to operate. Specific to livestream, the shul has invested significantly over the past two years in digital and broadcast technology to bring our services and programs directly to you, from wherever you choose to participate.

*This includes the purchase of high-definition cameras in multiple prayer spaces, the creation of a central studio and the hiring of a full-time technical manager who oversees the delivery of services and programs every day of the week. Therefore, even if you are unable to attend in-person, it is because of your annual contribution that we can bring Beth Tzedec to you, wherever you are.*

### 5. Do I need a ticket to attend High Holy Day services?

Yes, tickets are required and were sent to each member-in-good-standing via Canada Post for receipt between September 6 to September 16. To receive your tickets, you must be a member-in-good-standing. For those who missed our mailing deadline of September 16, tickets will be available for pick-up in the office during business hours through 12:00 noon on Friday, September 23. We will also open between 9:00 am to 12:00 noon on Sunday, September 25<sup>th</sup>.

**Commented [RSW1]:** To what extent are people really asking this question? By asking it we are inviting the question. Perhaps better to say "What does your annual membership contribution provide?" Or just leave it.

If you have already renewed but you are not in receipt of your ticket package, please contact the office:

- Klara Romm: Phone: 416-781-3514, ext. 220, Email: [kromm@beth-tzedec.org](mailto:kromm@beth-tzedec.org)
- Avital Narvey: Phone 416-781-3514, ext. 210, Email: [anarvey@beth-tzedec.org](mailto:anarvey@beth-tzedec.org)

Note: If you do not have or forget your tickets on the day of a service, our security guards at the entry will require that you show your identification to gain access to the shul. Please ensure you renew in advance or you will not be able to enter.

**6. Can my children accompany me to any service?**

Yes, children under 18 are welcome to attend all our services. Adult children 18+ are required to have their own tickets. For all families who have children under 18, tickets have been included in your package. If you are missing a ticket in your package, please contact the office.

**7. My adult children fall into the “Generations Membership” age group. Do they need to renew?**

Yes! If your child is aged 18 to 39, they do fall within our new “Generations Membership” category and while they do not have to pay an annual contribution, they must renew their membership. They must simply [click THIS link](#) to update their membership

**8. What are Beth Tzedec’s COVID Protocols During the High Holy Days?**

Beth Tzedec’s *Re-Opening Task Force (RTF)* has taken a leadership role in developing our COVID policies since the beginning of the pandemic. The RTF includes physicians from Toronto Public Health and the specialty fields of respiratory and infectious diseases.

While subject to change based on direction from the RTF and the Province, the following COVID protocols have been established:

1. COVID Symptoms

If you are not feeling well or have COVID symptoms, please stay home and participate via our livestream.

2. Masking

During the High Holy Days when attendance is expected to increase this year, we have amended our masking policy from *optional* to **strongly recommended** and encourage our guests to choose to wear their masks.

3. Sanctuary:

In the sanctuary only, we will identify **mask-required** sections in the Sanctuary for those who wish to wear masks. This area will be segregated from the remaining areas of the sanctuary which will be deemed as “masks strongly recommended”. [Click HERE for a seating map.](#)

4. Distancing

- Sanctuary: Alternate rows will be blocked off in the Sanctuary to create safe distancing. We recognize this may result in members not being able to occupy their favorite seats where they sat prior to the pandemic. We are all in this together and request your compliance for everyone’s safety.
- All Other Services: Because chairs are not affixed to the floor in all other service locations, they will be arranged to create appropriate spacing.

**9. Is there a room where mothers can nurse their babies?**

Yes, the Bride’s Room (Mother’s Room) on the main floor (past the Hendeles Chapel and across from Rabbi Wernick’s Study) is reserved for nursing mothers, but nursing is permitted anywhere at Beth Tzedec.

**10. Does the synagogue offer assisted listening devices?**

Yes, listening devices are available at the coat check for the Sanctuary. Please leave a piece of ID.

11. **Where are the washrooms?** We have washrooms available on the first (main) and second floors.
- Attendees of the outdoor tent service may enter the building to use the washrooms.
  - We are pleased to offer an **All-Gender washroom** and an **Accessible/Caregiver washroom** across from Room 105 in the school wing.

12. **Where is the Lounge going to be set up during the High Holy Days?**

- The Hurwich Boardroom on the main floor will be available as a lounge to relax and have cookies and coffee/tea at 10:30 am on both days of Rosh Hashanah.

13. **What details should I be aware of on the days of the services?**

**Parking**

There is limited space in our parking lot, especially because the lower (south) portion will be designated exclusively for the *Short & Sweet* service tent. **Only those with accessible parking permits** will be allowed to park in our lot.



While we will ask our local Police Division for special parking consideration on the days of each service, please pay attention to parking signage and be respectful of our neighborhood when parking, including not parking in front of hydrants or driveways. Beth Tzedec cannot be responsible for tickets issued.

**Security**

Entry to the Property

For security purposes, entry will be restricted to the Avenal and Warwick entries on the west side of the shul. The main Bathurst Street doors will remain closed. At entry, our security guards will require that you show your ticket(s). Please remember to **bring your ticket(s) with you** so you can enter seamlessly and proceed to your preferred service. If tickets are forgotten, your name will be checked against our membership list and a **piece of ID** will need to be shown.

Bag Check

The safety of our members and visitors is paramount. During the High Holy Days, you will notice an increased presence of security staff both outside and inside the shul. This is standard protocol. Every service participant will have their bags checked (purses, tallit bags). Please do not be offended by this. It is for your safety and the safety of your fellow members.

14. **Honors:** If you would like to have an Honor, contact Lorne Hanick (Ext 240) or [lhnick@beth-tzedec.org](mailto:lhnick@beth-tzedec.org)

15. **Mahzorim (Prayer Books)**

Mahzorim will be available at each service. If you wish to *borrow* Mahzorim so you can participate via livestream, please complete our online form before coming into the office for pick-up:  
<https://bethtzedecutoronto.shulcloud.com/form/mahzorim-reservation-form1.html>

16. **Decorum Tips**

- Beth Tzedec is a fragrance-free environment. We ask our members to please refrain from using and wearing scented products while attending services and programs, inside and outside the building.
- Please refrain from using cell phones or other electronic devices.
- To minimize noise affecting the services, please do not gather in the lobby.
- Dress appropriately when attending in-person services.
- *Kippot* and *tallit* are provided at the entry to each service.

**QUESTIONS?**

If you have questions in advance of the High Holy Days, please contact the synagogue:

Email: [info@beth-tzedec.org](mailto:info@beth-tzedec.org) / Phone: 416-781-3511

For questions on the day of your attendance at Beth Tzedec - our greeters, ushers, and volunteers at the Welcoming Table (under the rotunda in our main foyer) will be pleased to help answer all your questions.

**APPENDIX A: HIGH HOLIDAY SCHEDULE**

Commented [RSW2]: Day 1 Maariv end is 6:30 pm, Day 2 end is 745pm  
Hot Topic for Day 2 is determined? Why is it TBD here?

**BETH TZEDEC HIGH HOLIDAY SCHEDULE — 2022 • 5783**

ROSH HASHANAH					
Service Name	Leader	Location	Start Time	<i>Estimated</i> End Time	Livestream?
<b>Festival Minḥah Ma'ariv</b>					
Festival Minḥah-Ma'ariv <i>(Sept 25)</i>	Spiritual Leadership Team	Hendeles Chapel	6:00 PM	6:30 PM	Yes
Festival Minḥah-Ma'ariv <i>(Sept 26 &amp; 27)</i>	Spiritual Leadership Team	Hendeles Chapel	7:00 PM	7:45 PM	Yes
<b>Rosh Hashanah Day 1 &amp; 2 (Sept 26 &amp; 27)</b>					
Mezzanine Service	Rabbi Fryer Bodzin, Hazzan Ezer & Lorne Hanick	Orenstein Mezzanine Hall	8:30 AM	1:00 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	8:45 AM	1:00 PM	Yes
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	9:30 AM	10:15 AM	No
Family Service	Daniel Silverman & Rabbinic Intern Anna Bruder	Hendeles Chapel	10:30 AM	12:00 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Yes
Hot Topics!	David Matlow <i>(Sept 26)</i> Connie Putterman & Orly Fruchter <i>(Sept 27)</i>	Reuben & Helene Dennis Museum	11:00 AM	11:45 AM	No
<b>TASHLIKH</b>					
Outdoor Family Experience: Shofar Blowing & Tashlikh <i>(Sept 26)</i>	Daniel Silverman	Cedarvale Park Baseball Diamond, followed by Cedarvale Ravine	3:30 PM	4:15 PM	No
Outdoor Shofar Blowing & Tashlikh <i>(Sept 26)</i>	Rabbi Wernick	Beth Tzedec Parking Lot, followed by Cedarvale Ravine	4:30 PM	5:15 PM	No
<b>FOR CHILDREN</b>					
Babysitting & Childcare ages 0-2 <i>(Sept 26 &amp; 27)</i>		Room 102	9:30 AM	12:30 PM	No
Babysitting & Childcare ages 3-4 <i>(Sept 26 &amp; 27)</i>		L'Chaim Hall	9:30 AM	12:30 PM	No
Youth Programs for SK to Grade 5 <i>(Sept 26 &amp; 27)</i>		School Wing: Second Floor	9:30 AM	12:30 PM	No
Songs & Stories for Young Children and their Families <i>(Sept 26 &amp; 27)</i>		L'Chaim Hall	11:00 AM	11:30 AM	No
Middle School Lounge for Grade 6-8 <i>(Sept 26)</i>	Sylvie Moscovitz	Rabbi's Study	11:00 AM	11:45 AM	No

**APPENDIX A (CONTINUED): HIGH HOLIDAY SCHEDULE (KOL NIDREI & YOM KIPPUR)**

KOL NIDRE & YOM KIPPUR					
Service Name	Leader	Location	Start Time	Estimated End Time	Livestream?
<b>Kol Nidrei</b>					
Early Minhah	Spiritual Leadership Team	Hendeles Chapel	2:00 PM	2:30 PM	<a href="#">Zoom</a>
Mezzanine Service	Rabbi Fryer Bodzin, Hazzan Ezer & Lorne Hanick	Orenstein Mezzanine Hall	6:40 PM	9:00 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	6:40 PM	9:00 PM	Yes
Family Service	Daniel Silverman & Rabbinic Intern Anna Bruder	Hendeles Chapel	6:40 PM	7:40 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	6:40 PM	8:00 PM	Yes
<b>Yom Kippur</b>					
Mezzanine Service	Rabbi Fryer Bodzin, Hazzan Ezer & Lorne Hanick	Orenstein Mezzanine Hall	9:00 AM	2:15 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	9:00 AM	1:45 PM	Yes
Family Service	Daniel Silverman & Rabbinic Intern Anna Bruder	Hendeles Chapel	10:30 AM	11:45 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Yes
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	12:45 PM	1:30 PM	No
1) Hot Topics 1 2) Hot Topics 2	Yacov Fruchter David Koffman	Reuben & Helene Dennis Museum	12:45 PM 3:15 PM	1:30 PM 4:00 PM	No No
Minhah Service	Spiritual Leadership Team	Hendeles Chapel	4:30 PM	6:00 PM	Yes
Neilah, Ma'ariv, Havdalah & Shofar Blowing	Spiritual Leadership Team	Sanctuary	6:00 PM	7:35 PM	Yes
<b>FOR CHILDREN</b>					
Babysitting & Childcare ages 0 to 4 and Youth Program for Grades 1 to 3 (Oct 5—Kol Nidrei)		Babysitting: Room 103 Youth Pgm: School Wing	6:30 PM	9:00 PM	NA
Babysitting & Childcare ages 0 to 2 (Oct 6—Yom Kippur)		Room 103	Oct 5: 6:30 PM Oct 6: 9:30 AM	Oct 5: 9:00 PM Oct 6: 1:30 PM	NA
Babysitting & Childcare ages 3 to 4 (Oct 6—Yom Kippur)		L'Chaim Hall	Oct 5: 6:30 PM Oct 6: 9:30 AM	Oct 5: 9:00 PM Oct 6: 1:30 PM	NA
Youth Programs for SK to Grade 5 (Oct 6—Yom Kippur)		School Wing: Second Floor	Oct 5: 6:30 PM Oct 6: 10:00 AM	Oct 5: 9:00 PM Oct 6: 1:30 PM	NA
Songs & Stories for Young Children and their Families (Oct 6—Yom Kippur)		L'Chaim Hall	11:00 AM	11:30 AM	No
Middle School Lounge for Grade 6 to 8 (Oct 6—Yom Kippur)	Sylvie Moscovitz	Rabbi's Study	11:00 AM	11:45 AM	NA

Commented [RSW3]: Day 1 Maariv end is 6:30 pm, Day 2 end is 7:45pm  
Hot Topic for Day 2 is determined? Why is it TBD here?