



HIGH HOLY DAYS 2023/5784 FAQs

We look forward to welcoming you to Beth Tzedec for High Holy Days 5784 beginning sundown September 15 which also coincides with Erev Shabbat. We will provide a **very detailed FAQ** below. Please read at your leisure to help you plan for the upcoming Chagim, whether you are participating in person or via livestream.

1. What in-person services are being offered this year?

We are very pleased to host multiple in-person services this year including:

- a. Sanctuary Service
- b. Mezzanine Service
- c. Family Service (Hendeles Chapel)
- d. Short & Sweet Service (Outdoor Tent)
- e. Return Again and Again Meditation Service (Boardroom)

We also have special offerings including a High Holy Day hike to Cedarvale Ravine with our Rabbinic Intern – Lara Rodin; Tashlikh; youth activities; baby-sitting; and Hot Topics, to name a few.

2. What is the High Holy Days schedule?

Visit <https://bit.ly/HHDs-schedule-2023> or refer to the detailed service schedules in **Appendices A and B**.

3. How can I find out more information about the High Holy Days?

Please visit our homepage (www.beth-tzedec.org) to access our High Holy Days Guide. If you are reading this online, please type <https://bit.ly/HHDs-Guide-2023> into your browser to open the Guide.

4. If I wish to participate remotely, will a livestream option still be available?

Yes. We will be livestreaming the following High Holy Days services listed below, as outlined in the detailed schedule included in Appendices A and B:

- a) *Sanctuary Services*
- b) *Short & Sweet Services (Outdoor Tent)*

What is the link for the livestream services?

High Holy Days services are available at Beth Tzedec TV: <https://www.bethtzedec.tv>

Do I need a password to watch the livestream?

A password is not required to participate via livestream.

If I can watch the livestream with no password, and I'm not attending services in person, why am I being asked to pay my annual contribution?

We rely on your annual contribution to operate and sustain YOUR shul. Like any membership-based institution, our sustainability will be at risk without our members' yearly payments.

Specific to livestreaming, Beth Tzedec has invested significantly over the past three years in digital and broadcast technology to bring our services and programs directly to YOU, from wherever you choose to participate.

We have strategically invested to take a leadership role in digital communications. This includes the purchase of high-definition cameras in multiple prayer spaces, the creation of a central studio, and the hiring of a full-time digital manager who oversees the delivery of services and programs into your home daily.

5. **Do I need a ticket to attend High Holy Days services?**

Yes. Each family member aged **16 and older** will receive ONE ticket to enter the synagogue for ALL services* - Rosh Hashanah Day 1 and Day 2 *as well as* for Kol Nidrei and Yom Kippur services.

*To receive your tickets, you must be a **member in good standing**. Please ensure you set up your payment schedule as soon as possible to avoid having to make last-minute arrangements. Please visit **Appendix C** for payment details.

Generations Members must confirm their membership renewal. The **latest date** to renew your membership in order to receive tickets by mail is **August 31, 2023**. Please visit **Appendix D** for Gen Mem registration details.

6. **What happens if I pay my membership after August 31?**

If you pay after August 31, your tickets will not be mailed but will be available for pick-up at the synagogue. The last day for ticket pick-up is **Friday, September 15 at 11:00 AM**.

If you forget your tickets on the day of a service, you must check in with our security guards upon entry. They will verify your membership status upon presentation of your identification. Without ID, access to the shul will not be allowed, with no exceptions.

If you have questions about your membership, please contact Klara Romm, Membership & Engagement:

Phone: (416) 781-3514 ext. 220

Email: kromm@beth-tzedec.org

7. **Can my children accompany me to any service?**

Yes, your children are welcome to attend all our services.

- **Children 15 and under** do not require tickets. Please check our [High Holy Days Guide](#) to view all of our children's programs.
- Tickets **are required** for teens aged 16 and 17 and will be included in your High Holy Days ticket package.
- Teens aged 18 and 19 qualify for Generations Membership. They should have already received communication about setting up or renewing their membership which

qualifies them to secure a High Holy Day ticket. Alternatively, **refer to Appendix D** on page 8 to access the registration pages.

8. Is there a room where mothers can nurse their babies?

Yes, the *Bride's Room* on the main floor across from the Women's Washroom will be available for nursing mothers.

9. Does the synagogue offer support and tools for persons with a disability?

Yes. Beth Tzedec is committed to offering a safe and inclusive space for all members and guests. We are always open to continued learning and suggestions. The following are available as needed:

1. *Large font Maḥzorim (Please ask your usher if you require one)*
2. *Hearing-enabled devices (Cloak Room). Please contact the office to reserve in advance.*
3. *Accessible Washrooms (Main Floor, 2nd floor adjacent to the Mezzanine)*
4. *All-gender washroom (Main Floor, School Wing, Across from Room 105) and all washrooms on the second floor adjacent to the Mezzanine.*
5. *Caregiver Washroom (Main Floor, School Wing, Across from Room 105)*
6. *Audible (Braille) Elevator*
7. *Wheelchairs and Wheelchair Ramp (Lobby)*
8. *Accessible parking spots (The entire north parking lot will be accessible parking only during the High Holy Days)*
9. *Scent-Free Environment: Please refrain from wearing perfume/cologne*

10. Where are the washrooms?

As noted in #9 above, we have washrooms available on the first (main) and second floors (next to the Mezzanine).

- There is an All-Gender/Accessible Caregiver washroom across from Room 105 in the School Wing and multiple single-user all-gender washrooms on the 2nd floor next to the Mezzanine.

11. Where is the Lounge going to be set up during the High Holy Days?

The Boardroom will be available as the main adult lounge to relax and have cookies and coffee/tea from 10:30 AM to 12:15 PM on Rosh Hashanah Days 1 and 2.

The Middle School Lounge will be in Room 105 on the main floor in the School Wing from 10:30 AM to 12:15 PM.

12. What details should I be aware of on the days of the services?

Parking

There is limited space in our parking lot, especially because the lower (south) portion will be designated exclusively for the *Short & Sweet Service* tent. **Only those with accessible parking permits** will be allowed to park in our lot on a first-come, first-served basis.



Please pay attention to parking signage and be respectful of our neighborhood when parking, including not parking in front of hydrants or driveways. Beth Tzedec cannot be responsible for any tickets issued or vehicles that are towed.

Security

Entry to the Property

For security purposes, walk-in entry will be from Avenal and Warwick streets through the parking lot. **The Bathurst Street doors will remain closed.** At entry, our security guards will require that you show your ticket(s). Please remember to bring your ticket(s) with you so you can enter seamlessly and proceed to your preferred service.

Bag Check

The safety of our members and guests is paramount. During the High Holy Days, you will notice an increased presence of security staff both outside and inside the shul. This is standard protocol.

Every service participant will have their bags checked (purses, *tallit* bags, etc). Please do not be offended by this. It is for your safety and the safety of your fellow members. Please refrain from bringing large bags or backpacks to the synagogue.

13. What are Beth Tzedec's COVID Protocols during these High Holy Days?

COVID protocols have been eased since last year. However, please take note of the following for the safety of all our members and guests:

1. COVID Symptoms

If you have COVID or any illness symptoms, please stay home and participate via our livestream on Beth Tzedec TV (www.bethtzedec.tv).

2. Mask-Required Seating (Sanctuary and Mezzanine)

Masking is not required throughout the building; however, we have retained a "Masked Required" area in the Sanctuary (Section 4 on the main level to your far left as you enter the Sanctuary) and in the Mezzanine, as designated by signage.

MAHZORIM (PRAYER BOOKS)

- *Mahzorim* will be available at each service.
- If you will be participating via Livestream from home and you do not have a *Mahzor*, you may arrange to sign for and pick up *Mahzorim* from Avital Narvey in our office:
 - anarvey@beth-tzedec.org
 - Phone: (416) 781-3514 (Ext 210)
- Note that we ask for the *Mahzorim* to be returned directly after Yom Kippur (September 29).

DECORUM TIPS

- Please refrain from using cell phones or other electronic devices anywhere in the building. Ushers and staff will ask you to refrain or to go outside.

- Parents, please remind your children and discourage them from taking cell phones to shul.
- To minimize noise affecting the services, please do not gather in the lobby. The sound carries to the Sanctuary, Chapel and Mezzanine.
- Please dress appropriately/modestly when attending in-person services.
- *Kippot* and *tallit* are required for men and encouraged for women. A limited number of *tallitot* are available should you forget to bring your own.

ANNUAL HIGH HOLY DAYS CAMPAIGN

- Our annual fundraising campaign is underway as we strive towards a \$500,000 goal. Please consider participation at an amount with which you are comfortable. Simply visit raisedays.com/bethzedec to make your gift today.

QUESTIONS?

a) Pre-High Holy Days:

If you have questions in advance of the High Holy Days, please contact the synagogue:

- Email: info@beth-tzedec.org
- Phone: (416) 781-3514 (Ext 210)

The synagogue office will close at 12:00 NOON on September 15. Messages left during Rosh Hashanah will be returned when the office re-opens on September 18.

b) On the Day(s) Of:

For questions on the day(s) of your attendance at Beth Tzedec, we have many resources at the outside entry *and* inside the building to help you:

- At Entry: Greeters, Synagogue Staff and Security Staff
- Inside the Shul: Please check in with our Welcome Table volunteers under the rotunda in the main foyer or with the ushers in the Sanctuary and Mezzanine Services.

We hope this information has been helpful. We look forward to your participation in our upcoming High Holy Day services.

L'Shanah Tovah,



Phil David
Executive Director, Beth Tzedec Congregation
Email: pdavid@beth-tzedec.org

APPENDIX A: ROSH HASHANAH SCHEDULE

ROSH HASHANAH					
Service Name	Leader	Location	Start Time	<i>Estimated*</i> End Time	Livestream?
Festival Minhah Ma'ariv (September 15, 16 & 17)					
Erev Shabbat & Festival Minhah-Ma'ariv (Sept 15)	Spiritual Leadership Team	Hendeles Chapel	6:00 PM	7:00 PM	Yes
Festival Minhah-Ma'ariv (Sept 16)	Spiritual Leadership Team	Hendeles Chapel	6:55 PM	8:10 PM	Yes
Concluding Festival Minhah-Ma'ariv (Sept 17)	Spiritual Leadership Team	Hendeles Chapel	7:10 PM	8:10 PM	Yes
Rosh Hashanah Day 1 & 2 (Sept 16th & 17th)					
Mezzanine Service	Rabbi Fryer Bodzin, Cantor Ezer & Lorne Hanick	Orenstein Mezzanine Hall	8:30 AM	1:15 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir &	Sanctuary	8:45 AM	1:15 PM	Yes
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	9:30 AM	10:15 AM	No
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	10:30 AM	12:00 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Yes
High Holy Day (Day 2) Hike	Lara Rodin, Rabbinic Intern	Meet @ Beth Tzedec. Hike to Cedarvale Ravine	10:30 AM	12:00 PM	No
Hot Topics!	Sept 16: Topic Pending Sept 17: Yehi Ratzon (If It Be Your Will)	Reuben & Helene Dennis Museum	11:00 AM	11:45 AM	No
TASHLIKH (September 17)					
Outdoor Family Experience: Shofar Blowing & Tashlikh	Daniel Silverman	Cedarvale Park Baseball Diamond, followed by Ravine	3:30 PM	4:15 PM	No
Outdoor Shofar Blowing & Tashlikh	Rabbi Wernick	followed by Cedarvale Ravine	4:30 PM	5:30 PM	No
Downtown Shofar Blowing	Yacov Fruchter	700 Markham Street: Corner of Markham and London. All Welcome	4:30 PM	5:00 PM	No
FOR CHILDREN					
Babysitting & Shofar Babies Ages 0 to 2 (Sept 16/17)		Room 102	9:30 AM	12:30 PM	NA
Childcare & Tekiah Tots Ages 3 to 4 (Sept 16/17)		Room 103	9:30 AM	12:30 PM	NA
Youth Programs for SK to Grade 5 (Sept 16/17) -Shevat Shevarim Ages 5 to 6 -Troop Teruah Ages 7 to 10		School Wing: Second Floor	9:30 AM	12:30 PM	NA
Songs & Stories for Young Children and their Families (Sept 16/17)		L'Chaim Hall	11:00 AM	11:30 AM	NA
LOUNGE					
Connect Lounge (Sept 16/17)		Boardroom	10:30 AM	12:15 PM	NA
Middle School Lounge: Grade 6-8 (Sept 16/17)		Room 105	10:30 AM	12:15 PM	NA

APPENDIX B: KOL NIDREI & YOM KIPPUR SCHEDULE

KOL NIDREI & YOM KIPPUR					
Service Name	Leader	Location	Start Time	Estimated* End Time	Livestream?
Kol Nidrei (September 24)					
Early Minḥah	Spiritual Leadership Team	Hendeles Chapel	2:00 PM	2:15 PM	Zoom
Mezzanine Service	Rabbi Fryer Bodzin, Cantor Ezer & Lorne Hanick	Orenstein Mezzanine Hall	6:55 PM	9:30 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	6:55 PM	9:30 PM	Yes
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	6:55 PM	8:25 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	6:55 PM	8:55 PM	Yes
Yom Kippur (September 25)					
Mezzanine Service	Rabbi Fryer Bodzin, Cantor Ezer & Lorne Hanick	Orenstein Mezzanine Hall	9:00 AM	2:00 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	9:00 AM	2:00 PM	Yes
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	10:30 AM	12:00 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Yes
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	12:45 PM	1:45 PM	No
1) Hot Topics 1	Praying with our Feet	Reuben & Helene Dennis	12:45 PM	1:30 PM	No
2) Hot Topics 2	Yom Kippur War @ 50	Museum or Mezzanine	3:15 PM	4:30 PM	No
Minḥah Service	Spiritual Leadership Team	Sanctuary	4:45 PM	6:25 PM	Yes
Neilah, Ma'ariv, Havdalah & Shofar Blowing	Spiritual Leadership Team	Sanctuary	6:25 PM	8:00 PM	Yes
FOR CHILDREN (September 24 & 25)					
Babysitting & Shofar Babies Ages 0 to 2		Room 103	Sept 24: 6:30 PM Sept 25: 9:30 AM	PM Sept 25: 1:30	NA
Babysitting & Tekiah Tots Ages 3 to 4		L'Chaim Hall	Sept 24: 6:30 PM Sept 25: 9:30 AM	PM Sept 25: 1:30	NA
Youth Programs for SK to Grade 5				PM	
-Shevat Shevarim Ages 5 to 6		School Wing: Second Floor	Sept 24: 6:30 PM Sept 25: 10:00 AM	Sept 25: 1:30 PM	NA
-Troop Teruah Ages 7 to 10					
Songs & Stories for Young Children and their Families (Sept 25 - Yom Kippur)		L'Chaim Hall	11:00 AM	11:30 AM	No
LOUNGE					
Middle School Lounge-Grade 6-8 (Sept 25)		Room 105	10:30 AM	12:30 PM	NA
<i>*Note: All end times are estimated</i>					

APPENDIX C: RENEWING YOUR MEMBERSHIP (40+)

Payments may be made in full or post-dated. There are a number of payment options available for your convenience.

- **Online, using Visa or Mastercard:** Full amount or post-dated credit card payments.
- **By cheque:** Full amount or post-dated cheques dated the 15th or the last day of the month.

Want to do it yourself? We encourage you to pay online at bethzedetoronto.shulcloud.com.

If you need assistance accessing your account or other technical support, please contact [Klara Romm](#), Membership and Engagement, at 416-781-3514, ext. 220.

The first payment should be made no later than **August 31, 2023**, and the final payment dated no later than **April 15, 2024**.

Tax Receipts: 2023 tax receipts will be issued in February 2024 for payments made prior to December 31, 2023.

APPENDIX D: GENERATIONS MEMBERSHIP (18-39 – TO JOIN OR RENEW)

If you are between the ages of 18 to 39, please use the appropriate link below to join or to renew your Gen Mem membership.

a) New Gen Mems:

- Click [HERE](#) to join. There's no charge and it'll take just a few moments.

b) Returning Gen Mems Only:

- Click [HERE](#) to renew now if you have not done so already.

c) Gen Mem's Turning 18

- Parents of Gen Mem's...we might need your help. Family members who have turned or will turn 18 between July 1, 2023 to June 30, 2024 are considered Generations Members and must join in order to get a ticket. There is no charge and it'll take just a few moments. Please click [HERE](#).