

HIGH HOLY DAYS 2025/5786 FAQs

We're so glad you'll be joining us at Beth Tzedec for the High Holy Days 5786, beginning at sundown on Monday, September 22.

Whether you'll be with us in person or tuning in remotely, our entire team is working hard and excited to create a meaningful and inspiring experience for you.

To help you prepare for the chagim, we've put together a detailed **FAQ** that you can explore at your convenience. It's designed to answer your questions and guide you through everything you need to know—so you can focus on what matters most: reflection, connection, and renewal.

1. What in-person services are being offered this year?

We are very pleased to host multiple in-person services, including:

- a. Sanctuary Service
- b. Mezzanine Service
- c. Family Service (Hendeles Chapel)
- d. Short & Sweet Service (Outdoor Tent)
- e. Return Again and Again Meditation Service (Boardroom)

Other special offerings are returning, including the *Trail Torah Hike* to Cedarvale Ravine with Rabbi Lara Rodin; Selichot with Cantor Chaim Stern; Tashlikh; youth activities; babysitting; and Hot Topics, to name a few.

2. What is the High Holy Days schedule?

Click [HERE](#), refer to the detailed service schedules in Appendices A and B, or type <https://bit.ly/hhd-schedule-5786>.

3. How can I participate in the Annual High Holy Day Appeal?

Our annual fundraising campaign is a key revenue generator and is already underway. This year, our goal is \$650,000! Please consider participation at an amount with which you are comfortable. You may donate online or via the "tab-down" entry ticket. Simply click [HERE](#) to make your gift today or type: <https://causematch.com/beth-tzedec>

4. How can I learn more about the High Holy Days?

Please click [HERE](#) (<https://bit.ly/hhd-info-page>) to access our High Holy Day information page with all the details you need to prepare for the upcoming *chagim*.

5. If I wish to participate remotely, will a livestream option still be available?

Yes. We will be live streaming two services for Rosh Hashanah Day 1 & 2, Kol Nidrei and Yom Kippur: The Sanctuary Service & The Short & Sweet Service (Outdoor Tent)

What is the link for the livestream services?

Both High Holy Day services are available at Beth Tzedec TV: <https://www.bethtzedec.tv>

Do I need a password to watch the livestream?

A password is not required to participate via livestream.

6. Do I need a ticket to attend High Holy Days services?

Yes. Each family member aged **18 and older** will receive **ONE ticket** to enter the synagogue for all Rosh Hashanah services *and* ONE ticket each for all Yom Kippur services*. **For security reasons, you MUST bring your ticket and ID to enter the building seamlessly.**

*To receive your tickets, you must be a **member in good standing**. Please ensure you set up your payment schedule as soon as possible to avoid having to make last-minute arrangements **or having to stand in time-consuming line-ups** on the *day of*. Please visit **Appendix C** for payment details.

7. If I am a Generations Member, do I need to renew my membership?

Yes! Generations Members **must confirm** their membership renewal as it does NOT automatically renew. The **latest date** to renew your membership to receive tickets by mail is **September 5, 2025**. Please visit **Appendix D** for Gen Mem registration details.

8. What happens if I renew/pay my membership after September 5?

If you pay after September 5, your tickets will not be mailed but will be available for pick-up at the synagogue. The **last day for ticket pick-up** is **Monday, September 22, at 11:30 AM**.

If you have questions about your membership, please contact Klara Romm, Membership & Engagement:

Phone: (416) 781-3514 ext. 220

Email: kromm@beth-tzedec.org

9. Can my children accompany me to any service?

Yes, your children are welcome to attend all our services.

- **Children 17 and under** do not require tickets.
- Teens aged **18 and 19 qualify for Generations Membership**. They will have already received communication about setting up or renewing their membership which qualifies them to secure a High Holy Day ticket. Alternatively, **refer to Appendix D** on page 8 to access the registration pages.

10. Is there a room where mothers who prefer privacy can nurse their babies?

Yes, if you wish to nurse your baby in private, the *Simcha Room* (formerly the Bride's Room) on the main floor across from the Women's Washroom will be available for nursing mothers.

11. Does the synagogue offer support and tools for persons with a disability?

Yes. Beth Tzedec is committed to offering a safe and inclusive space for all members and guests. We are always open to continued learning and suggestions. The following are available as needed:

1. *Large font Machzorim (Please ask your usher if you require one)*
2. *Accessible Washrooms (Main Floor, 2nd floor adjacent to the Mezzanine)*
3. *All-gender washroom (Main Floor in the School Wing across from Room 105) and all washrooms on the second floor adjacent to the Mezzanine.*
4. *Caregiver Washroom (Main Floor in the School Wing across from Room 105)*
5. *Audible (Braille) Elevator*
6. *Wheelchairs and Wheelchair Ramp (Lobby)*
7. *Accessible parking spots (The entire north parking lot will be accessible parking only during the High Holy Days)*
8. *Scent-Free Environment: Please refrain from wearing perfume/cologne and other scented products.*
9. **Sensory Room**: *This 2nd-floor pop-up space offers controlled sensory experiences to create a soothing and engaging environment for children ages 4 to 18 with neuro-developmental challenges. Available by registration only. Click [HERE](#) or visit <https://bit.ly/sensory-room-2025-2026>.*

12. Where are the washrooms?

As noted above, we have washrooms available on the first (main) and second floors:

- An All-Gender/Accessible Caregiver washroom across from Room 105 in the School Wing.
- There are multiple single-user all-gender washrooms on the 2nd floor next to the Mezzanine.

13. Where is the Lounge going to be set up during the High Holy Days?

The Boardroom will be available as the main adult lounge to relax and have cookies and coffee/tea from 10:30 AM to 12:15 PM on Rosh Hashanah Days 1 and 2.

14. What PARKING details should I be aware of on the days of the services?

There is very limited space in our parking lot, especially because the lower (south) portion will be designated exclusively for the *Short & Sweet Service* outdoor tent. **Only those with accessible parking permits** can park in our lot on a first-come, first-served basis. Please pay attention to parking signage and be respectful of our neighborhood when parking, including not parking in front of hydrants or driveways. Beth Tzedec cannot be responsible for any tickets issued or vehicles that are towed.



15. What SECURITY details should I be aware of on the days of the services?

The safety of our members, guests, and staff is paramount. During the High Holy Days, you will notice an increased presence of security staff both outside and inside the shul. This is standard protocol.

Entry to the Property

For security purposes, walk-in entry to the property will be from **three** areas:

- i) Avenal Drive from the north side into the parking lot
- ii) Warwick Street from the south side into the parking lot
- iii) **New: Bathurst Street Express Lane:** With proper security personnel and stringent protocols in place, the Bathurst Street door will also be open this year for entry, but only for those who can present **both their ticket and ID** (no exceptions).

At entry, our security guards will require that you show your ticket(s) and ID. With both, you may come onto the shul property via any of three entries.

- **If you forget your ticket, you will have to wait in line to be vetted by our staff who will search your name on our membership lists. Yes, it is frustrating, but your security is our top priority.**
- **If you forget your ID, which we use to cross-reference with your ticket, we regret that we cannot allow entry due to security reasons.**

In short, remember to bring your ticket(s) with you so you can enter quickly and seamlessly and proceed to your preferred service.

16. Will Security be checking all bags?

Yes. Every service participant will have their bags checked (purses, *tallit* bags, etc). Please do not be offended by this. It is for your safety and the safety of your fellow members. Please refrain from bringing large bags or backpacks to the synagogue.

17. Machzorim (Prayer Books)

- *Machzorim* will be available at each service.
- If you will be participating via Livestream from home and you do not have a *Machzor*, you may arrange to sign for and pick up *Machzorim* from Avital Narvey in our office:
 - Email: anarvey@beth-tzedec.org
 - Phone: (416) 781-3514 (Ext 210)
- Note that we ask for the *Machzorim* to be returned directly after Yom Kippur, starting October 3, during office hours.

18. Decorum Tips

- Please **refrain from using cell phones** or other electronic devices anywhere in the building. Ushers and staff will politely ask you to cease usage or to go outside.
- Parents, please **discourage your children** from taking cell phones to the Shul.

- To minimize noise affecting the services, please **do not gather in the lobby**. The sound carries to the Sanctuary, Chapel and Mezzanine.
- **Fragrance-Free:** Many of our members and guests have sensitivities and allergies to scents and fragrances and may become ill due to exposure while attending events at the shul. Please **refrain from using any scented or fragranced personal products** while visiting Beth Tzedec.
- Please **dress appropriately/modestly** when attending in-person services.
- **Kippot and tallit** are required for men and encouraged for women. A limited number of *tallitot* are available should you forget to bring your own.

19. Questions?

a) Pre-High Holy Days:

If you have questions in advance of the High Holy Days, please contact the synagogue:

- Email: info@beth-tzedec.org
- Phone: (416) 781-3514 (Ext 210)

The synagogue office will close at 12:00 NOON on Monday, September 22. Messages left during Rosh Hashanah will be returned when the office re-opens on Thursday, September 25.

b) On the Day(s) Of:

For questions on the day(s) of your attendance at Beth Tzedec, we have many resources at the outside entry *and* inside the building to help you:

- At Entry: Greeters, Synagogue Staff and Security Staff
- Inside the Shul: Please check in with our **Welcome Table volunteers** under the rotunda in the main foyer or with the **ushers** in the Sanctuary and Mezzanine Services.

We hope this information has been helpful. We look forward to your participation in our upcoming High Holy Day services.

L'Shanah Tovah,



Phil David

Executive Director, Beth Tzedec Congregation

Email: pdavid@beth-tzedec.org

APPENDIX A: ROSH HASHANAH SCHEDULE

BETH TZEDEC HIGH HOLIDAY SCHEDULE - 2025 • 5786

ROSH HASHANAH					
Service Name	Date	Location	Start Time	Estimated* End Time	A/V
Rosh Hashanah Evening Services					
Erev Rosh Hashanah	September 22, 2025	Hendeles Chapel	6:00 PM	7:00 PM	Zoom
Rosh Hashanah Mincha-Ma'ariv 1	September 23, 2025	Hendeles Chapel	7:00 PM	8:00 PM	Zoom
Rosh Hashanah Mincha-Ma'ariv 2	September 24, 2025	Hendeles Chapel	7:00 PM	8:00 PM	Zoom
Rosh Hashanah Daily Services					
Mezzanine Services	Sept 23 & 24, 2025	Orenstein Mezzanine Hall	8:30 AM	1:30 PM	NA
Sanctuary Service	Sept 23 & 24, 2025	Sanctuary	8:30 AM	1:15 PM	Livestream
"Return Again & Again" Meditation	Sept 23 & 24, 2025	Hurwich Board Room	9:30 AM	10:15 AM	NA
Family Service	Sept 23 & 24, 2025	Hendeles Chapel	11:00 AM	12:15 PM	NA
Short & Sweet Outdoor Service	Sept 23 & 24, 2025	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
Trail Torah Walk and Experience	Sept 23 Only	Meet @ Upper Lot. Hike to Cedarvale Ravine	11:15 AM	12:30 PM	NA
Hot Topics!	Sept 23 Sept 24	Reuben & Helene Dennis Museum	11:00 AM	11:45 AM	NA
FOR CHILDREN					
Camp Hi Ho	Sept 23 & 24, 2025	Room 101, 102, 103, 104, 105 Room 200, 201, 202, 204, 211	9:30 AM	12:30 PM	NA
Tefillah and Tales for Kids in Preschool, JK, SK & their families	Sept 23 & 24, 2025	Hendeles Chapel	9:45 AM	10:15 AM	NA
Sensory Room (Age 4+ by registration. Including adults)	Sept 23 & 24, 2025	2nd Floor (RHA Staff Room)	9:30am	12:40 PM	NA
TASHLIKH					
Outdoor Family Experience: Shofar Blowing & Tashlikh	September 23, 2025	Cedarvale Park Baseball Diamond, followed by Ravine	3:30 PM	4:30 PM	NA
Outdoor Shofar Blowing & Tashlikh	September 23, 2025	Beth Tzedec Parking Lot	4:30 PM	5:30 PM	NA
Downtown Shofar Blowing with Yacov Fruchter	September 24, 2025	700 Markham Street	5:00 PM	6:00 PM	NA
LOUNGE					
Connect Lounge	Sept 23 & 24, 2025	Boardroom	10:30 AM	1:00 PM	NA

*Note: All end times are estimated

APPENDIX B: KOL NIDREI & YOM KIPPUR SCHEDULES

KOL NIDREI & YOM KIPPUR					
Service Name		Location	Start Time	<i>Estimated*</i> End Time	Livestream?
Kol Nidrei					
Early Minhah	October 1, 2025	Hendeles Chapel	2:00 PM	2:15 PM	Zoom
Mezzanine Service	October 1, 2025	Orenstein Mezzanine Hall	6:45 PM	9:30 PM	NA
Sanctuary Service	October 1, 2025	Sanctuary	6:45 PM	9:30 PM	Livestream
Family Service	October 1, 2025	Hendeles Chapel	6:45 PM	7:45 PM	NA
Short & Sweet Outdoor Service	October 1, 2025	Parking Lot Tent	6:45 PM	8:45 PM	Livestream
KOL NIDREI - FOR CHILDREN					
Camp Hi Ho	October 1, 2025	Room 102, 103, 104	6:45 PM	9:30 PM	NA
Sensory Room	October 1, 2025	2nd Floor RHA Staff Room	6:45 PM	9:30 PM	NA
Yom Kippur					
Mezzanine Service	October 2, 2025	Orenstein Mezzanine Hall	8:45 AM	2:30 PM	NA
Sanctuary Service	October 2, 2025	Sanctuary	9:00 AM	2:30 PM	Livestream
Family Service	October 2, 2025	Hendeles Chapel	11:00 AM	12:15 PM	NA
Short & Sweet Outdoor Service	October 2, 2025	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
"Return Again & Again" Meditation	October 2, 2025	Hurwich Board Room	12:45 PM	1:45 PM	NA
1) Hot Topics 1	October 2, 2025	Reuben & Helene Dennis	12:45 PM	1:30 PM	NA
2) Hot Topics 2		Museum or Mezzanine	3:15 PM	4:15 PM	
FOR CHILDREN					
Camp Hi Ho	October 2, 2025	Room 101, 102, 103, 104, 105 Room 200, 201, 202, 204, 211	10:00 AM	1:30 PM	NA
Tefillah and Tales for Kids in Preschool, JK, SK & their families	October 2, 2025	Hendeles Chapel	9:45 AM	10:15 AM	NA
Sensory Room (Age 4-18 by registration)	October 2, 2025	2nd Floor RHA Staff Room	9:00am	1:00 PM	NA
MINCHA/NEILAH					
Mincha Service	October 2, 2025	Sanctuary	4:40 PM	6:10 PM	Livestream
Neilah	October 2, 2025	Sanctuary	6:15 PM	7:30 PM	Livestream
Ma'ariv/Havdallah/Shofar	October 2, 2025	Sanctuary	7:30 PM	7:45 PM	Livestream

**Note: All end times are estimated*

APPENDIX C: RENEWING YOUR (PAID) MEMBERSHIP (40+)

Payments may be made in full or post-dated. There are a number of payment options available for your convenience.

- **Online, using Visa or Mastercard:** Full amount or post-dated credit card payments.
- **By cheque:** Full amount or post-dated cheques dated the 15th or the last day of the month.

Want to do it yourself? We encourage you to pay online at bethtzedecoronto.shulcloud.com.

If you need assistance accessing your account or other technical support, please contact [Klara Romm](#), Membership and Engagement, at 416-781-3514, ext. 220.

To ensure you receive your ticket in the mail, the first payment should be made asap - and no later than **September 3, 2025**. If a monthly payment schedule is chosen, the final payment must be made no later than **April 15, 2026**.

Tax Receipts: 2025 tax receipts will be issued in February 2026 for payments made prior to December 31, 2025.

APPENDIX D: GENERATIONS MEMBERSHIP (18-39 – TO JOIN OR RENEW)

If you are between the ages of 18 to 39, please use the appropriate link below to join or to renew your Gen Mem membership.

a) New Gen Mems:

- There's no charge and it'll take just a few moments. Click [HERE](#) to join or visit <https://bit.ly/2025-join-genmem>.

b) Returning Gen Mems Only:

- Click [HERE](#) to renew now if you have not done so already or visit <https://bit.ly/2025-renew-genmem>.

c) Gen Mem's Turning 18

- Parents of Gen Mem's...we need your help. Family members who have turned or will turn 18 between July 1, 2025 to June 30, 2026 are considered Generations Members and **must join to get a ticket**. There is no charge and it'll take just a few moments. Please click [HERE](#) or visit <https://bit.ly/gen-mem-18-yr-olds-2025>.