



HIGH HOLY DAYS 2025/5786 FAQs

We look forward to welcoming you to Beth Tzedec for the High Holy Days 5786 starting at sundown on Monday, September 22. We have prepared a comprehensive FAQ to assist with your planning, which you can read at your convenience.

1. **WHAT IN-PERSON SERVICES ARE BEING OFFERED?**

We are pleased to host multiple in-person services this year, including:

- a. Sanctuary Service led by Rabbi Wernick
(With Rabbi Lara Rodin, Sr. Cantor, Chaim Stern and the new Beth Tzedec High Holy Day choir).
- b. Mezzanine Service led by Rabbi Fryer-Bodzin (with Cantor Sid Ezer and Lorne Hanick)
- c. Family Service (Hendeles Chapel) *with Daniel Silverman and Cantor Audrey Klein*
- d. Short & Sweet Service (Outdoor Tent) *with Yacov Fruchter & Aviva Chernick*
- e. Return Again and Again Meditation Service (Boardroom) *with Aviva Chernick*

2. **THE HIGH HOLY DAYS GUIDE: YOUR 1-STOP SHOP FOR SERVICE & PROGRAM DETAILS:**

We have several special offerings planned for all ages.

- Check out our **High Holy Days Guide** for all the details you'll need to know.
- Click [HERE](#) or type: <https://bit.ly/hhd-guide-2025>

3. **HIGH HOLY DAYS SCHEDULE**

Are you trying to determine which service to attend, and when?

- Click [HERE](#) for the detailed service information (including start times)
- Or type: <https://bit.ly/hhd-schedule-2025>.
- Alternatively, refer to the detailed service schedules in Appendices A and B.

4. **ARE WE OFFERING LIVESTREAM?**

Yes, the **Sanctuary Service** and the **Short & Sweet Service** (Outdoor Tent) are live-streamed.

- A password is NOT required.
- Click on [Beth Tzedec TV](#) or type: <https://www.bethtzedec.tv>
- Or visit our homepage - www.beth-tzedec.org.

5. **DO I NEED TO BE A MEMBER IN GOOD STANDING TO ATTEND SERVICES?**

Yes. To receive your tickets, you must be a **member in good standing**, meaning full payment, or a payment schedule must have been established. If you have not done so yet:

- a. *You may renew and pay online on your own. Refer to [Appendix C](#) for details.*
- b. *Or you may call Klara Romm in Membership (416) 781-3514 (220) or email kromm@beth-tzedec.org (see office hours on next page under "6b").*

6. **HOW WILL I GET MY TICKETS ONCE I'M A "MEMBER IN GOOD STANDING"?**

- a. **For payments made prior to September 12:** If you paid prior to September 12 and you don't yet have your tickets, email our office now (info@beth-tzedec.org) or call Avital (416) 781-3511.
- b. For **payments initiated after September 12**, or if you did not receive your tickets in the mail, you may pick up your tickets at the office between September 18-22:

Day	Ticket Pick Up	In-person payments can be made*:
Friday	9:00 am – 3:00 pm	Until 3:00 pm
Sunday	9:00 am – 12:00 pm	Until 12:00 pm
Monday (Erev RH)	9:00 am – 11:30 am	Until 11:30 am

**Payments can be made online at any time.*

- c. **If you can't make it into the office for pick-up**, tickets may be picked up on the "day of", though you will likely have to stand in line, which we know can be frustrating.

7. **DO I NEED TO BRING MY TICKET WITH ME TO ATTEND SERVICES? YES!**

You must bring your ticket and ID for seamless entry into the synagogue.

- Each family member aged 18 and older will receive ONE ticket to enter the synagogue for all Rosh Hashanah services *and* one ticket for all Yom Kippur services*.
- Children under 18 DO NOT require tickets.

8. **WHAT HAPPENS IF I FORGET MY TICKET OR ID?**

- a. **If you forget your ticket:** **You will need to check in with our volunteer Greeters at the parking lot entry**, which is an added security step, and for which there will likely be a line-up. Best to **remember your ticket**.
- b. **If you forget your ID:** If we can't establish who you are, it is likely you will *not be granted access*. We know this sounds unwelcoming; however, our professional security advisors have made it clear in today's climate that we need to know who is entering our building throughout these High Holy Days. **In short, bring your ID (and tickets, of course).**

9. **WHERE ARE THE ENTRIES TO THE SYNAGOGUE FOR THESE HIGH HOLY DAYS?**

a. **Have your Tickets and ID?:**

You have two choices:

- Exclusive Express Entry:** Bathurst St. entrance (Quicker screening. Fastest/most seamless entry).
- Parking Lot Entrance (Warwick or Avenal):** Proceed to **"Line 1"** for quicker entry.

b. **Forgot your Ticket?:**

- Express Entry:** Not Available
- Parking Lot Entrance (Warwick or Avenal):** Proceed to **"Line 2"**. This will likely require you to stand in line, which we understand can be frustrating.

I'M A GENERATIONS MEMBER? DO I NEED TO RENEW MY FREE MEMBERSHIP?

- Yes! Generations Members must confirm their membership renewal to rejoin.
- Please visit **Appendix D** on page 9 for Gen Mem registration details asap.

10. CAN MY CHILDREN ACCOMPANY ME TO ANY SERVICE?

Yes, your children are welcome to attend all our services.

- **Children 17 and under** do not require tickets.
- Please check our **High Holy Days Guide** to view all of our children's programs.
- Teens aged **18 and 19 qualify for Generations Membership**.
 - Refer to **Appendix D** on page 9 to access the registration pages.

11. THE "DAY OF" – WHAT YOU NEED TO KNOW WHEN YOU VISIT

a) Parking

As noted above, **only those with accessible parking permits** can park in the lot. Available on a first-come, first-served basis.



A reminder to be **respectful of our neighbours** when parking, including not parking in front of hydrants or driveways. Beth Tzedec is not responsible for any tickets issued or vehicles that are towed.

b) Security

Entry to the Synagogue Property

You may enter through Avenal and Warwick streets at the rear parking lot. **The front Bathurst Street doors are also open, but only to those with tickets and ID. No exceptions.**

At all entries, our security guards will **require that you show your ticket(s) and ID.**

All Bags will be Checked

The safety of our members and guests is paramount. **Every service participant will have their bags checked** (purses, *tallit* bags, etc). Please do not be offended by this. It is for your safety and the safety of your fellow members. Please refrain from bringing large bags or backpacks to the synagogue.

New Lockdown Procedures (Remote Locking Doors)

We have made significant investments, supported by a Federal security grant, to install new security technology that enables us to lock down the Sanctuary and Chapel with the push of a button. For the first time, this **requires us to keep our prayer space entry doors closed** so the technology can be activated and protect us in an emergency.

While this may contradict the notion of feeling welcome, I'm sure we all understand that **keeping the doors to our prayer spaces shut is a worthwhile compromise should an intruder penetrate the building**. To be clear, security agencies have not identified any specific threat in our discussions. We will continue to assess and augment our security infrastructure and protocols in our ongoing efforts to keep our members and guests safe.

c) Weather

Please check the weather before you leave home. In case of rain and a line-up, be sure to bring an umbrella. Note that **our coat-check has moved from the front of the building to the parking lot entry.**

12. IS THERE A ROOM WHERE MOTHERS CAN NURSE THEIR BABIES?

Yes, the *Simcha Room* (formerly the Bride's Room) on the main floor, across from the Women's Washroom, next to the Chapel, will be available for nursing mothers.

13. ARE THERE SUPPORTS AND TOOLS FOR PERSONS WITH A DISABILITY?

Yes. Beth Tzedec is committed to offering a safe and inclusive space for all members and guests.

- a. **Parking:** Our parking lot is exclusively for those with accessibility issues who possess an Ontario Accessible Parking Permit (APP).

Parking is limited and available on a first-come, first-served basis.

You must display your permit to the parking attendants upon entry.



- b. **Are you wheelchair bound? Use a Cane or Walker?**

i. **Being Dropped Off?** Enter the Avenal "north" parking lot. There is a drop-off zone at the bottom of the lot.

ii. **Entering on Foot?** Please skip the line and proceed to the entry gates. Notify our security guards and ensure you have your ticket and ID ready.

iii. **For all others:** We will be placing chairs along the Warwick fence if you wish to sit and rest in case of a line-up.

- c. **Do you have an accompanying caregiver** who is not a member? Please contact Avital in the office to inform us so we can add the name of your official caregiver to our "Support List". (416) 781-3511 or anarvey@beth-tzedec.org. Regardless, they must bring their ID.

- d. **Accessible Seating:** There are dozens of accessible seats in the sanctuary, marked with a blue accessible sticker. Please ask your usher for assistance.

- e. **Hearing Assist Devices:** We are proud to offer brand new [Listen Auri Cast](#) hearing-assist devices. This technology will help amplify spoken words across the sanctuary, making it easier for those who require hearing assistance to hear and participate in services. We have a limited number of units to sign out at our Coat Check (now located at the rear parking lot entry). You will have to leave your ID.

- f. **Large Print Machzorim:** A limited number of large-size Machzorim are available in the Sanctuary. Please ask your usher for assistance.

Other related services provided:

- a) *Elevator with Braille*
- b) *Wheelchairs and Wheelchair Ramp (Lobby). Please ask the Firemen on duty if you need assistance.*
- c) **Scent-Free Environment:** *Please refrain from wearing perfume/cologne*

14. THE SENSORY ROOM POP-UP IS BACK!

This second-floor pop-up space offers controlled sensory experiences to create a soothing and engaging environment for children ages 4+ *and adults* with neurodiverse and sensory processing considerations. Visit <https://bit.ly/sensory-room-2025>

15. WHERE ARE THE WASHROOMS?

The primary Men's and Women's washrooms are available on the main floor. We also have:

- **Accessible** Washrooms (Main Floor, 2nd floor adjacent to the Mezzanine)
- **All-gender** washroom (Main Floor in the School Wing across from Room 105) and all washrooms on the second floor adjacent to the Mezzanine.
- **Caregiver** Washroom (Main Floor in the School Wing across from Room 105)
- An **All-Gender/Accessible Caregiver** washroom across from Room 105 in the School Wing.
- Multiple single-user all-gender washrooms on the 2nd floor next to the Mezzanine.

16. HIGH HOLY DAYS LOUNGE

The Boardroom will be available for **adults** to relax, eat cookies and drink coffee/tea, from 10:30 AM to 12:15 PM on Rosh Hashanah Days 1 and 2.

17. MACHZORIM (Prayer Books)

- *Machzorim* will be available at each service.
- If you participate via Livestream from home and you do not have a *Machzor*, you may arrange to sign for and pick up *Machzorim* from Avital Narvey in our office:
 - anarvey@beth-tzedec.org
 - Phone: (416) 781-3514, ext. 210
- Note that we ask for the *Machzorim* to be returned directly after Yom Kippur, starting October 6, during office hours.

18. DECORUM TIPS

- **Fragrance-Free:** Many of our members and guests have sensitivities and allergies to scents and fragrances and may become ill due to exposure while attending events at the shul. Please **refrain from using any scented or fragranced personal products** while visiting Beth Tzedec.
- It is imperative that you **refrain from using cell phones** or other electronic devices anywhere in the building.
- To **minimize noise** affecting the services, please do not gather in the lobby. The sound carries to the Sanctuary, Chapel and Mezzanine.
- Please **dress appropriately/modestly** when attending in-person services.
- *Kippot* and *tallit* are required for men and encouraged for women. A limited number of *tallitot* are available should you forget to bring your own.

19. ANNUAL HIGH HOLY DAYS APPEAL

Our annual campaign is our flagship fundraiser and a vital source of revenue for the shul. This year, our goal is \$650,000! Please consider participating at an amount with which you are comfortable. You may donate online or via the “tab-down” ticket in your envelope. Simply visit causematch.com/beth-tzedec to make your gift today.

20. STILL HAVE QUESTIONS?

a) Pre-High Holy Days:

If you have questions in advance of the High Holy Days, please contact the synagogue:

- Email: info@beth-tzedec.org / Phone: (416) 781-3514, ext. 210
- *The OFFICE WILL CLOSE at 12:00 PM on September 22. Messages left during Rosh Hashanah will be returned when the office re-opens on September 25.*

b) On the Day(s) Of Your Attendance at Beth Tzedec:

For questions on the day(s) of your attendance at Beth Tzedec, we have many resources at the outside entry and inside the building to assist you.

- At Entry: Greeters, Synagogue Staff and Security Staff
- Inside the Shul: Please check in with our **Welcome Table volunteers** under the rotunda in the main foyer or with the ushers in the Sanctuary and Mezzanine Services.

We hope this information has been helpful. We look forward to your participation in our upcoming High Holy Day services.

L'Shana Tovah,



Phil David
Executive Director, Beth Tzedec Congregation
Email: pdavid@beth-tzedec.org

APPENDIX A: 2025/5786 ROSH HASHANAH SCHEDULE

BETH TZEDEC HIGH HOLIDAY SCHEDULE - 2025 • 5786

ROSH HASHANAH					
Service Name	Date	Location	Start Time	<i>Estimated*</i> End Time	Remote Access?
Rosh Hashanah Evening Services					
Erev Rosh Hashanah	September 22, 2025	Hendeles Chapel	6:00 PM	7:00 PM	Zoom
Rosh Hashanah Minchah-Ma'ariv 1	September 23, 2025	Hendeles Chapel	7:00 PM	8:00 PM	Zoom
Rosh Hashanah Minchah-Ma'ariv 2	September 24, 2025	Hendeles Chapel	7:00 PM	8:00 PM	Zoom
Rosh Hashanah Daily Services					
Mezzanine Services	Sept 23 & 24, 2025	Orenstein Mezzanine Hall	8:30 AM	1:30 PM	NA
Sanctuary Service	Sept 23 & 24, 2025	Sanctuary	8:30 AM	1:15 PM	Livestream
"Return Again & Again" Meditation	Sept 23 & 24, 2025	Hurwich Board Room	9:30 AM	10:15 AM	NA
Short & Sweet Outdoor Service	Sept 23 & 24, 2025	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
Family Service	Sept 23 & 24, 2025	Hendeles Chapel	11:00 AM	12:15 PM	NA
Hot Topics!	Sept 23 Sept 24	Reuben & Helene Dennis Museum	11:00 AM	11:45 AM	NA
Trail Torah Walk and Experience	Sept 23 Only	Meet @ Upper Lot. Hike to Cedarvale Ravine	11:15 AM	12:30 PM	NA
FOR CHILDREN					
Camp Hi Ho	Sept 23 & 24, 2025	Rooms assigned at registration	9:30 AM	12:30 PM	NA
Sensory Room <i>(Age 4+ by registration. Including adults)</i>	Sept 23 & 24, 2025	2nd Floor (RHA Staff Room)	9:30 AM	12:40 PM	NA
<i>Tefillah and Tales</i> for Kids in Preschool, JK, SK & their families	Sept 23 & 24, 2025	Hendeles Chapel	9:45 AM	10:15 AM	NA
TASHLIKH					
Outdoor Family Experience: <i>Shofar Blowing & Tashlikh</i>	September 23, 2025	Cedarvale Park Baseball Diamond, followed by Ravine	3:30 PM	4:30 PM	NA
Downtown Shofar Blowing with Yacov Fruchter	September 23, 2025	700 Markham Street	4:00 PM	5:00 PM	NA
Outdoor Shofar Blowing & Tashlikh	September 23, 2025	Beth Tzedec Parking Lot	4:30 PM	5:30 PM	NA
LOUNGE					
Connect Lounge	Sept 23 & 24, 2025	Boardroom	10:30 AM	1:00 PM	NA
Teen Space	Sept 23 & 24, 2025	Meet in 3rd Floor Hallway	10:30 AM	12:15 PM	NA

APPENDIX B: 2025/5786 KOL NIDREI & YOM KIPPUR SCHEDULES

KOL NIDREI & YOM KIPPUR 2025/5786					
Service Name		Location	Start Time	<i>Estimated*</i> End Time	Remote Access?
Kol Nidrei					
Early Minhah	October 1, 2025	Hendeles Chapel	2:00 PM	2:15 PM	Zoom
Mezzanine Service	October 1, 2025	Orenstein Mezzanine Hall	6:45 PM	9:30 PM	NA
Sanctuary Service	October 1, 2025	Sanctuary	6:45 PM	9:30 PM	Livestream
Family Service	October 1, 2025	Hendeles Chapel	6:45 PM	7:45 PM	NA
Short & Sweet Outdoor Service	October 1, 2025	Parking Lot Tent	6:45 PM	8:45 PM	Livestream
KOL NIDREI - FOR CHILDREN					
Camp Hi Ho	October 1, 2025	Rooms assigned at registration	6:45 PM	9:30 PM	NA
Sensory Room	October 1, 2025	2nd Floor RHA Staff Room	6:45 PM	9:30 PM	NA
Yom Kippur					
Mezzanine Service	October 2, 2025	Orenstein Mezzanine Hall	8:45 AM	2:30 PM	NA
Sanctuary Service	October 2, 2025	Sanctuary	9:00 AM	2:30 PM	Livestream
Short & Sweet Outdoor Service	October 2, 2025	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
Family Service	October 2, 2025	Hendeles Chapel	11:00 AM	12:15 PM	NA
"Return Again & Again" Meditation	October 2, 2025	Hurwich Board Room	12:45 PM	1:45 PM	NA
1) Hot Topics 1	October 2, 2025	Reuben & Helene Dennis Museum or Mezzanine	12:45 PM	1:30 PM	NA
2) Hot Topics 2			3:15 PM	4:15 PM	
FOR CHILDREN					
Sensory Room <i>(Age 4-18 by registration)</i>	October 2, 2025	2nd Floor RHA Staff Room	9:00am	1:00 PM	NA
Camp Hi Ho	October 2, 2025	Room 102, 103, 104 Room 202, 204	10:00 AM	1:30 PM	NA
LOUNGE					
Teen Space (Grade 6-8)	October 2, 2025	Meet in 3rd Floor Hallway	10:30 AM	1:30 PM	NA
MINCHAH/NEILAH					
Minhah Service	October 2, 2025	Sanctuary	4:40 PM	6:10 PM	Livestream
Neilah	October 2, 2025	Sanctuary	6:15 PM	7:30 PM	Livestream
Ma'ariv/Havdallah/Shofar	October 2, 2025	Sanctuary	7:30 PM	7:45 PM	Livestream

APPENDIX C: RENEWING YOUR MEMBERSHIP (40+)

Payments may be made in full or post-dated. There are a number of payment options available for your convenience.

- **Online, using Visa or Mastercard:** Full amount or post-dated credit card payments.
- **By cheque:** Full amount or post-dated cheques dated the 15th or the last day of the month.

Ready to do it yourself? You can pay online at bethzedetoronto.shulcloud.com.

- If you need assistance accessing your account or other technical support, please contact [Klara Romm](#), Membership and Engagement, at 416-781-3514, ext. 220.
- The first payment should be made NOW and the final payment dated no later than **April 15, 2026**.
- **Tax Receipts:** 2025 tax receipts will be issued in February 2025 for payments made prior to December 31, 2025.

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APPENDIX D: GENERATIONS MEMBERSHIP (18-39 – TO JOIN OR RENEW)

If you are between the ages of 18 to 39, please use the appropriate link below to join or to renew your Gen Mem membership.

a) New Gen Mems:

- There's no charge and it'll take just a few moments. Click [HERE](#) to join or visit <https://bit.ly/2025-join-genmem>.

b) Returning Gen Mems Only:

- Click [HERE](#) to renew now if you have not done so already or visit <https://bit.ly/2025-renew-genmem>.

c) Gen Mem's Turning 18

- Parents of Teens who have turned or will turn 18 between July 1, 2025, and June 30, 2026. Your children are considered Generation Members and **must join to get a ticket**. There is no charge and it'll take just a few moments. Please click [HERE](#) or visit <https://bit.ly/gen-mem-18-yr-olds-2025>.